



RMA REQUEST FORM

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 Tel (909)-987-6999 (888)-993-4868 Fax (909)-987-6997 e-mail: info@huntcctv.com http://www.huntcctv.com

RMA#

Company Name:	Request Date:
Address:	Contact Person:
City: Sun Zip:	E-Mail Address:
Tel: Fax:	

Return via:	UPS	Fedex	DHL	U TRUCK	OTHER	Insurance	No
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■ Return Product information ■					■ Manufacture use only ■		
Item No.	Qty	PO #	Serial No.	Reason For Return	Replace	Warranty	Date of Purchase
		Invoice #			Repair/Credit	Out of Warranty	

Return Policies:

- All return for credit must be returned within 30 days after the date of purchase, unit must be in brand new or resellable condition.
- All RMA numbers will automatically be voided if return items(s) is not received within 30 days from the issue date
- When filling out the RMA request form, all necessary information must be provided. Otherwise the process of issuing RMA number – may be delayed
- RMA number must be printed on the shipping label and outside of the shipping box or package may be refused
- Must include a copy of this completed RMA request form (RMA # must be assigned by Hunt Electronic U.S.A.)
- For credit return(s), unit(s) must be in new condition and with complete accessories in order to receive full credit
- Must be shipped in original or equivalent packaging
- Repair fee will be charged to customers for products that have been physically damaged by users or installers
- Products will be returned to customers if functioning properly
- Customers are responsible for the shipping cost when returning product(s) to Hunt Electronic U.S.A.
- All RMA units will be shipped back to the customer with ground service. Customers are responsible for the shipping difference if faster service needed
- Warranty Void: Water damage, physical damage, and painted.
- Restocking fee will apply if unit is missing any accessories.

“I have read and understand Hunt Electronic U.S.A. RMA policy”

Signature: _____ **Print Name:** _____ **Date:** _____

“I hereby authorize Hunt Electronic U.S.A. to repair the out of warranty unit(s) and will be responsible for the repair and the associated charges.”

Signature: _____ **Print Name:** _____ **Date:** _____